

He is also working on ISO projects to develop software life cycle standards and technical reports.

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## References

1. ISO 9001: 2000 Quality Management Systems — Requirements (draft), March 1999.
2. IEEE/EIA 12207.0-1996, Industry Implementation of International Standard ISO/IEC 12207: 1995 Standard for Information Technology — Software Life Cycle Processes, March 1998.
3. May, Lorin, "The Key to Effective Writing and Coding: Quality Assurance," *CrossTalk*, May 1999.

## Coming Events

### Software Testing Analysis & Review (STAR) '99 West

**Theme:** Improving Software Testing and Quality Engineering Practices Worldwide

**Dates:** Nov. 1-5, 1999

**Location:** San Jose, Calif.

**Sponsor:** Software Quality Engineering

**Topics:** Specific ways to improve testing efforts and results. Field-proven techniques for testing client/server, object-oriented, global information infrastructure, and Internet applications. How to use test engineering to consistently achieve greater software quality. The best Internet/Web testing tools and how to use them effectively. How to lower development costs and boost productivity with test engineering.

**Voice:** 1-800-423-8378 or 904-278-0707

**Fax:** 904-278-4380

**E-mail:** sqeinfo@sqe.com

### Managing Projects Well

**Dates:** Nov. 2-5, 1999

**Location:** Denver, Colo.

**Sponsor:** Quality Assurance Institute

**Focus:** This four-day seminar/workshop teaches you what you need to know to lead or be a member of a project team. It will also discuss the real world of projects and what they do not teach you in project management school.

**Voice:** 407-363-1111

**Fax:** 407-363-1112

**Internet:** <http://www.qaiusa.com>

### Effective Methods of System Testing

**Dates:** Nov. 8-11, 1999

**Location:** Washington D.C. area

**Sponsor:** Quality Assurance Institute

**Focus:** This four-day seminar will enable you to effectively plan and execute software testing to validate that a system meets requirements.

**Voice:** 407-363-1111

**Fax:** 407-363-1112

### Third International Software Quality Week Europe '99

**Dates:** Nov. 8-12, 1999

**Location:** Brussels, Belgium

**Sponsor:** Software Research Institute

**Topic:** The conference theme, "Lessons Learned," reflects the accomplishments of the past few years, and aims to see what can be learned from such efforts as the Y2K, Euro Conversion, the push for e-Commerce, and the widespread use of mature software quality processes.

**Contact:** Rita Bral

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### 24th Annual Software Engineering Workshop Call for Papers

**Dates:** Dec. 1-2, 1999

**Location:** Green Belt, Md.

**Sponsor:** NASA/Goddard Space Flight Center

Software Engineering Laboratory, University of Maryland and Computer Sciences Corporation

**Internet:** <http://sel.gsfc.nasa.gov/sew.htm>

### 12th Annual Software Technology Conference

**Theme:** Software and Systems — Managing Risk, Complexity, Compatibility, and Change

**Dates:** Apr. 30-May 4, 2000

**Location:** Salt Lake City, Utah

**Co-Sponsors:** Air Force, Army, Navy, Marine Corps, Defense Information Systems Agency, Utah State University Extension

**Co-hosted by:** Ogden Air Logistics Center/CC, Air Force Software Technology Support Center

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